



Lewis
Reed

DIFFERENT BY DESIGN®



**CUSTOMER
AFTERSALES
CARE PROGRAMME**

Here for you

lewisreedgroup.co.uk

HERE FOR YOU

At Lewis Reed we have been supplying high quality wheelchair accessible vehicles (WAVs) for over 20 years and we are recognised industry wide as the premium supplier of WAVs to the UK market. We are now extending our service to include a premium after sales and customer care plan to offer you whole vehicle life peace of mind safe in the full knowledge that we will always be here for you.

In addition to our standard aftersales care and warranty terms we are now offering lift and air suspension servicing and an annual WAV check. These are additional cost items; however we believe they offer extremely good value for money combined with peace of mind for you throughout the life of your vehicle.



ANNUAL WAV CHECK

Our fully trained engineer will attend at a time and place convenient to you to conduct your WAV check. All non-serviceable elements of the conversion will be thoroughly checked and items under warranty will be changed as required. Worn or damaged items not under warranty will be replaced/charged for once you have given us the go ahead.

Our 30-point **ANNUAL WAV CHECK** includes:

- Ramp
- Safety belts
- Tie down systems
- Remote controls
- Steps
- Seats
- Electric Winch
- Electric Handbrake
- Conversion trim
- Automated doors & tailgate openers



LIFT AND AIR SUSPENSION SERVICING

Manufacturers of the wheelchair lift and air suspension systems recommend an annual service in order to protect warranty and maintain the system in good working order. Our fully trained and qualified engineer will attend at a time and place convenient to you.

Our 50-point **LIFT SERVICE** checklist includes:

- Operation
- Mechanical
- Structural
- Lubrication
- Safety
- Hydraulics
- Electrics

Our 40-point **AIR SUSPENSION SERVICE** checklist includes:

- Compressor
- Air pipes & fittings
- Height sensors
- Shock absorbers
- Calibration
- Electrics
- Diagnostic check
- Air bellows and pistons

Our annual pricing

WAV check only	£150
Lift service only	£145
Air suspension service only	£145
WAV check PLUS lift / air suspension service DISCOUNT PRICE	£245



GET IN TOUCH

T > 0800 247 1001 / 0151 343 5360

E > sales@lewisreedgroup.co.uk

W > www.lewisreedgroup.co.uk

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Warranty

OUR CUSTOMER AFTERSALES CARE PROGRAMME IS **IN ADDITION TO THE ORIGINAL** MANUFACTURER'S WARRANTY

To take advantage of any of our services or if you have any questions,
please do not hesitate to contact us free on **0800 247 1001**
or by visiting **lewisreedgroup.co.uk**

Assistance

EMERGENCY VEHICLE AND CONVERSION BREAKDOWN RECOVERY

Throughout the first three years of owning a Lewis Reed WAV, should
you have a breakdown, one of our partners will be there to help.

Mercedes-Benz
00800 1777 7777

SEAT
0800 262 622

Volkswagen
0800 777 192

AMF Side & Rear Lift
0161 872 7951

Fiorella Rear Lifts (Alfa)
0844 209 8320

Ricon Lifts
01509 635920

For Motability breakdowns, please call **0800 73 111 73**

Every endeavour has been made to ensure that the information and details in the text of this flyer were accurate at the time of printing. The company reserves the right to introduce at anytime modifications, changes of details or equipment as may be considered necessary to improve the service we offer or for any other reason.

